



Leading the charge for recycling.™

Call2Recycle Program Participant:

Welcome to Call2Recycle Canada, Inc., the organization that promotes environmental sustainability by providing a no-cost battery and cellphone collection and recycling program across North America. Call2Recycle applauds you for taking a proactive role in preserving the environment.

The Call2Recycle® program is easy to implement - just follow these simple steps:

- 1. READ** the enclosed information and safety guidelines that are printed on your collection box.
- 2. TRAIN** the appropriate staff or personnel who will be handling the collection box or program. Call2Recycle operates in accordance with Transport Canada's compliance procedures for packaging batteries for recycling.
 - Batteries that Require Bagging: Rechargeable [Lithium Ion (Li-Ion), Small Sealed Lead Acid (SSLA/Pb) and Lithium Primary]
 - Batteries that Do Not Require Bagging: Alkaline and Rechargeable [Nickel Metal Hydride (Ni-MH), Nickel Cadmium (Ni-Cd) and Nickel Zinc (Ni-Zn)]

Only one battery (or cellphone with battery) per bag. If bags are unavailable, you can tape the exposed battery terminals with non-conductive electrical tape before placing them in the collection box. For additional training resources, please visit call2recycle.ca.
- 3. DISPLAY** the Call2Recycle collection box in a monitored, but viewable, location.
- 4. BEGIN COLLECTING** all consumer batteries each weighing 5 kg or less, and cellphones (with or without their batteries), and place them in the box for recycling. **The Call2Recycle program does not accept wet cell batteries, damaged or defective batteries.**
- 5. REPLACEMENT BOXES** will automatically be sent to your location, allowing you to save time! Once your shipment has been received, Call2Recycle's automated system will determine when more boxes should be sent to your location (allow up to three weeks for your replenishment boxes to arrive).

Before ordering additional boxes, please check your location for boxes that have not yet shipped, are not filled, or remain unused.

Safety & Compliance

The program operates in compliance with Transport Canada's Equivalency Certificate number SU 11601, which authorizes Call2Recycle Canada and its program participants to handle, offer for transport, or transport products accepted for recycling within the program parameters. Each collection box must be packed as required by Transport Canada's equivalency certificate which are **FORBIDDEN FOR TRANSPORTATION BY AIRCRAFT**. In case of emergency, you may call Call2Recycle's 24 hour INFOTRAC® response line at 1.800.535.5053.

Questions? Please contact Call2Recycle's dedicated customer service team by calling toll-free 1.888.224.9764 or emailing customerservice@call2recycle.ca.

Thank you for your support and for making a commitment to the environment.

Joe Zenobio
Executive Director
Call2Recycle Canada, Inc.

BATTERY AND CELLPHONE PROGRAM BOX GUIDELINES

Consumer batteries each weighing less than 5kg. **!** No wet-cell, damaged or defective batteries will be accepted. All cellphones and cellphone batteries are accepted regardless of size, make, model or age.

Battery types that REQUIRE terminal protection*	Battery types that do not require terminal protection*
<ul style="list-style-type: none"> Lithium Primary Lithium Ion (Li-Ion) Small Sealed Lead Acid (SSLA/Pb) 	<ul style="list-style-type: none"> Alkaline (AA, AAA, 9V, etc.) Nickel Metal Hydride (Ni-MH) Nickel Cadmium (Ni-Cd) Nickel Zinc (Ni-Zn)

BUILD
THE BOX

Step 1: Unpack



Remove the shrink-wrap and lift the front flap of the outer box to reveal inner box.

Step 2: Lift inner box



Select one of the boxes for display and store the other for future use.

Step 3: Fold



Insert header tabs into top slots, side flaps into back slots and neatly position bags.

COLLECT
BATTERIES & CELLPHONES

Step 4: Bag it



Insert a single battery or cellphone into the appropriately sized bag.**

Step 5: Seal it



Peel away backing from adhesive and fold flap over.

Step 6: Drop it



Deposit sealed bag into the box.

RETURN
THE FULL BOX

Step 7: Prepare to ship



Once your box is full (30 kg max), release the header tabs and side flaps, remove backing from inside adhesive strips and fold down while inserting side flaps.

Step 8: Secure & ship



Cross-tape for extra security if desired. Add the box to your daily Purolator or Canada Post pick-up. Please do NOT cover the prepaid, pre-addressed return way bill with your own.

Contact us:

Online: call2recycle.ca

E-mail: customerservice@call2recycle.ca

Phone: 888.224.9764

* Per Transport Canada regulations

** Protect terminals with duct or non-conductive electrical tape if:

- No bags are available
- Battery packs (typically from power tools) are removed from casing